

# Rentals / Frequently Asked Questions

2011/2012

## 1. What is the smallest boot size you have for a child?

Our smallest boot is a children's size 7 (15.5 cm).

## 2. What is the largest size boot you have?

Our largest boot is a size 16.

## 3. Where is the Village Center rental shop?

Purgatory Ski Rentals in the Village Center is located at the base of Durango Mountain Resort with ski access from our shop to the lifts. Purgatory Ski Rentals at the Village Center is located on the 2nd floor (ski level) of the Village Center next to Ski School. We suggest renting your equipment from Purgatory Ski Rentals at the Village Center.

## 4. Do you rent helmets?

Yes, we rent helmets. They are \$10/day and can be rented on a first come, first serve basis. Sorry, we cannot make reservations for helmets.

## 5. Where is your overnight ski storage located?

Our overnight ski storage is ski-in/ski-out, located directly across from Purgatory Ski Rentals at Village Center on the ski slope. Overnight ski storage is \$5/night for rentals from Purgatory ski rentals, \$8/night for all others.

## 6. What are the hours of your overnight ski storage?

Our overnight ski storage hours are from 8am-5pm.

## 7. How far in advance do I need to make my reservation?

We require a four day notice prior to your first ski date to confirm a reservation. Making reservations as far in advance is always recommended. If you arrive without reservations we cannot guarantee we will have the equipment you want, especially during our holiday dates.

## 8. Can I pick up my ski equipment the day before I plan on skiing?

Yes, you can come between 3pm and 4:30pm to pick up your skis for the following day.

## 9. Do you sell lift tickets and lessons at your shop?

Yes, we sell lift tickets and you can sign for all but private lessons at the rental shop.

10. Are your skis shaped?

Yes, all of our skis are shaped.

11. How do I decide which equipment package is best for me?

See How To Chose the Right Equipment Package

12. Do you have lockers?

Yes, we have lockers in our shop and additional lockers in the lobby upstairs and downstairs.

13. Do you offer discounts for large groups?

Yes, groups must be 20 people or more. Please contact Jessica Unruh, Director of Group Sales, at 1-800-568-3275.

14. Do my rental reservations have to be in consecutive days?

Yes, rentals must be in consecutive days.

15. Do you offer refunds?

No, we do not offer refunds. It's best to reserve for the days that you are sure you will ski and add on days if desired.

16. Do you offer waxing and tuning at your shop?

No, we do not. You can get your equipment waxed and tuned at Performance Peak 970-247-9000 ext. 11400.

17. Do you rent goggles, gloves, and snow pants?

No, we do not. You will need to bring the appropriate gear.

18. Do you rent snowshoes and telemark gear?

No we do not. Performance Peak (970-247-9000 ext. 11400) rents snowshoes and Gold Metal Sports (970-259-1063) rents telemark gear.

19. Do you rent snow blades?

Yes, only at the Village Center shop. Snow blades cannot be reserved. Prices for snow blades are the same as performance skis, please see pricing list.

20. Do you rent snow bikes?

Yes, we rent snow bikes, but only at the Village Center shop. If it is your first time snow biking you are required to take a lesson in order to be a certified user. Lessons usually last about two hours. After your certification, you will receive a license to be on the mountain independently.

21. Where can I find more information about snow biking?

Please visit [www.snowbike.com](http://www.snowbike.com)